

THE LUND RESORT at KLA AH MEN

a place of rest and refuge

Store Manager

TMSLP Vision

To be leaders in sustainable business in the region

TMSLP Mission

To create responsible and profitable business enterprises

When you work within the Tla'amin Management Services Group of Companies, you will not only embark on a unique life experience but take on the rare opportunity to impact the future and lives of our Tla'amin Nation citizens and members.

We invite you to join us on our journey to building our Nation. We're looking for interested individuals to join our dedicated management team whose focus is to develop and manage revenue streams essential for the economic and social advancement for the Tla'amin people.

We support the cultural wellbeing, humility and ongoing personal development of every employee to build highly effective teams that serve our Nation.

Where the road ends, the fun begins, in comfort, culture and style at the Lund Resort at KLA AH MEN. In this scenic location, a short walk up the road from the marina and gas dock you will find the Stock Pile Market.

The Market at the Lund Resort offers a full assortment of healthy food supplies, an expanded sandwich deli, a robust beer, wine and spirits selection, gas dock, fishing gear, local arts and crafts and all types of travel accessories. This 6,500+ sq. ft. store also caters to take-out and delivery services for locals, yachters and Savary Island residents and visitors.

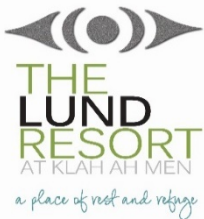
We are looking for a skilled and customer service-oriented Store Manager, to oversee the daily operations at our store. As the Store manager, you will supervise the employees and operational standards of the store. Your duties will include undertaking administrative tasks, monitoring inventory levels, and contributing to the development of business, marketing and financial strategies.

RESPONSIBILITIES

- Planning daily scheduling needs and overseeing labor optimization practices
- Managing and motivating the entire team to achieve budgeted goals and ensure operational efficiency
- Ensuring the store operation objectives relative to Standard Operating Procedures are consistently met
- Coordinating activities associated with product merchandising, loss prevention and inventory controls
- Ensuring optimum customer service standards are maintained with customers, community and suppliers
- Developing sales and marketing campaigns focused on increasing sales and exposure for the store
- Providing management with information vital to current and future decision-making processes
- Managing the inventory ordering, delivery and sales cycle of all products being sold
- Assessing current retail trends and offering recommendations for improvements in products and procedures
- Evaluating the efficiencies of the POS and making procedural adjustments as may be required
- Developing and monitoring business performance metrics and providing comprehensive managerial reporting
- Providing a safe and clean environment to consistently protect staff and customers
- Hiring, training and retaining skilled retail staff
- Ensuring appropriate health & safety standards and food safe protocols are maintained at all times

EDUCATION AND TRAINING

- High School Diploma or equivalent qualification and experience combined
- Bachelor's degree in Business Administration or relevant field preferred
- A minimum of 5 years' experience working in a retail environment, ideally in a managerial role
- Strong leadership and customer management abilities
- Proficiency with Point of Sales Systems
- Proficient with Microsoft Excel, Office Word, and Outlook
- A degree of satisfactory cultural competency and knowledge of First Nations communities



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Please submit the following for consideration:

1. Cover letter
2. Your resume

Applications can be submitted to Eric Hargrave, Operations Manager at:
email: eric.hargrave@tmslp.ca

DEADLINE FOR SUBMISSIONS: Until the Position is Filled

We thank all applicants for their interest in this position; however, only those candidates selected for an interview will be contacted.